

Line Service Technician (Second Shift 2 pm to 10 pm) Englewood, CO 80112 (Job #APALST001)

To Apply: Send your resume to <u>careers@modern-aviation.com</u> (referencing above Job #) or apply on <u>Indeed.com</u>

The Company

Modern Aviation (the "Company") is a, private equity backed, platform company launched in 2017 that is focused on the fixed-based operator ("FBO") sector. The Company has been rapidly growing through the acquisition of FBO locations and has significant additional committed capital from its sponsors to continue to grow the business through future acquisitions. Modern Aviation's strategy is to acquire attractive locations and increase EBITDA at these locations through investment and operational and commercial improvements.

Primary Purpose of the Position

The Line Service Technician (LST) attends to all service needs as they relate to and transient aircraft, catering to the needs of the jet owners, guests, and crews. While a LST's main job duties are focused upon the technical services provided to the aircraft (fueling, towing, parking, basic cleaning, etc.), exceptional customer service skills are absolutely vital for the successful completion of this role. The LST ensures that every arriving /departing aircraft receives all ground support services in a timely fashion with high energy and a smile.

Essential Functions

- Must understand and exemplify what it means to be a partner at Modern Aviation.
- Promotes and always maintains a positive image of Modern Aviation, to all personnel, members, volunteers, vendors, and the community.
- Ensures a safe operation: protecting customers, staff, and equipment from harm.
- Assists passengers and flight crews with our professional Seven Star Service: always offering additional services and exceeding customer expectations.
- Responsible for the movement, placement, storage, de-icing, and fueling of an aircraft.
- Operate a wide variety of aircraft ground support equipment.
- Exemplifies ramp awareness regarding aircraft, debris on the ramp or impending inclement weather procedures.
- Perform work with minimal supervision.
- Ability to make fast decisions by using judgment consistent with company policies, standard operating procedures, and safety regulations.
- Performs other duties deemed necessary and assigned by shift-lead or Line Manager.
- Understands that this position may expose the partner to hazardous noise levels, chemicals, fumes, machinery, and inclement weather.

Minimum Qualifications:

- Strong verbal and written communication skills
- Exceptional mathematical skills
- Valid Driver's License



• Physically able to stand or walk for long periods of time

Preferred Qualifications:

- Previous customer service experience preferred.
- Basic knowledge of various aircraft types and servicing a plus.

Reports to: Line Service Manager

Location: Englewood, CO

Supervisory Responsibility: This job has no supervisory responsibilities.

FLSA Status: This position is nonexempt.

Work Environment: While performing the duties of this job, the employee is regularly exposed to moving mechanical parts. The employee is exposed to wet and/or humid conditions including extreme heat and cold; high, precarious places; outside weather conditions and vibration; chemicals including aviation fuels, oils, and lavatory fluid. The noise level in the work environment is usually loud.

Travel: This position requires no travel.

Physical Requirements: Must be able to perform frequent walking, sitting, stooping, stretching, bending, reaching, and grasping actions. May be required to work nights and weekends. Regularly lift and/or move up to 75 pounds.

EEO Statement: The Company provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, sex, national origin, age, disability, genetics or any other status protected under applicable federal, state, or local laws. This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation, and training.

Other Duties: Please note this job description is not designed to cover all activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities, and activities may change at any time with or without notice.

Job Type: Full-time

Benefits:

• 401(k) with Matching; Dental Insurance; Health Insurance (company paid for employee); Life Insurance; Paid Time Off; Vision Insurance

Schedule:

• 8 Hour Shift; Holidays; Monday to Friday; Night Shift; Overtime; Weekends